# COMPETITION AND CONFIDENTIALITY: SIGNALING QUALITY IN A DUOPOLY WHEN THERE IS UNIVERSAL PRIVATE INFORMATION

by

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# Competition and Confidentiality: Signaling Quality in a Duopoly When There is Universal Private Information

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#### **ABSTRACT**

How does the need to signal quality through price affect equilibrium pricing and profits, when a firm faces a similarly-situated rival? In this paper, we provide a model of non-cooperative signaling by two firms that compete over a continuum of consumers. We assume "universal incomplete information;" that is, each market participant has some private information: each consumer has private information about the intensity of her preferences for the firms' respective products and each firm has private information about its own product's quality. We characterize a symmetric separating equilibrium in which each firm's price reveals its respective product quality.

We focus mainly on a model in which the quality attribute is safety (so that the legal system is brought into play) and quality is unobservable due to the use of confidential settlements; a particular specification of parameters yields a common model from the industrial organization literature in which quality is interpreted as the probability that a consumer will find the good satisfactory. We show that the equilibrium prices, the difference between those prices, the associated outputs, and profits are all increasing functions of the *ex ante* probability of high safety. When quality is interpreted as consumer satisfaction, unobservable quality causes all prices to be distorted upward, and lowers average quality and *ex ante* expected social welfare, but increases *ex ante* expected firm profits (when either the probability of high quality or the extent of horizontal product differentiation is sufficiently high). When quality is interpreted as product safety, the foregoing results are modified in that for some parameter values *ex ante* expected social welfare is higher under confidentiality because such legal secrecy lowers expected litigation costs.

#### 1. Introduction

How does the need to signal quality through price affect equilibrium pricing and profits, when a firm faces a similarly-situated rival? In this paper, we provide a model of non-cooperative signaling by two firms that compete over a continuum of consumers. We characterize a symmetric separating equilibrium in which each firm's price reveals its respective product quality, and we indicate how crucial parameters affect the price-quality relationship. Finally, we describe circumstances under which the firms are better off for having to signal quality through price (as compared to an informational regime in which their qualities are exogenously known by competitors and by consumers). Note, this contrasts with the results for a monopoly model, in which the usual signaling distortions are disadvantageous to the firm.

We assume "universal incomplete information;" by this, we mean that each market participant has some private information. Each consumer views the products as imperfect substitutes; all else equal, some consumers will prefer one firm's product while other consumers will prefer that of the firm's rival. Each consumer has private information about the intensity of her preference for the firms' respective products. We assume that each firm has private information about its own product's quality. To the best of our knowledge, signaling quality with this information structure has not been addressed previously in the literature; a more detailed discussion of this literature is provided below.

While we focus mainly on a model in which the quality attribute is safety (so that the legal system is brought into play), a particular specification of parameters yields a common model from the industrial organization literature in which quality is interpreted as the probability that a consumer will find the good satisfactory (as in Milgrom and Roberts, 1986). In the product safety context, we view private information on the part of firms as arising through the use of confidential settlements.

Daughety and Reinganum (2003) provide a two-period model in which a single firm produces and sells a product in one period, and then observes the number of units that fail, causing harm. Assuming that consumers harmed in period one (with viable cases) negotiate confidential settlements, consumers in the second period know that the firm has private information about its product's safety.

We view confidentiality as having several effects; some of these effects arise in the single-firm context, while others arise only in the multi-firm context. First, confidentiality may reduce the viability of contemporaneous suits, by keeping plaintiffs separated and unable to share information that might improve the viability of their cases. Second, as indicated above, a firm that has settled previous lawsuits confidentially will have private information (both relative to current consumers and relative to its rival) about its product's safety. In this case, consumers will attempt to draw an inference about the firm's product's safety from its price; that is, the firm's price may be used to signal its product's safety. Finally, since the firm observes neither the intensity of the consumer's preference for its product (versus that of its rival) nor its rival's product safety, the firm must charge all consumers the same price and must make its pricing decisions based upon its own product's safety and upon its conjectures about the rival firm's price-safety strategy. Of course, these conjectures must be correct in equilibrium.

We find that, for the two-type model presented below, there exists a unique symmetric separating perfect Bayesian equilibrium (we restrict attention to symmetric separating equilibria), in which high quality is revealed by a high price. Although it is typical in monopoly signaling models that a separating equilibrium depends only on the support of the distribution, in this case uncertainty about the other firm's type will introduce distribution-dependence into the equilibrium

price function.<sup>1</sup> We find that the *interim* prices (that is, the price that would be charged by a firm which knows its own type, but not that of the rival firm), as well as the difference between these type-specific prices, are increasing functions of the prior probability of high quality, as is the *ex ante* expected price. In addition, the *interim* profits (that is, the profits for a firm which knows its own type, but not that of the rival firm) are also increasing in the prior probability of high quality. Although we are unable to establish such a general property for *ex ante* expected profits, we show that *ex ante* expected profits are higher when the firms need to signal their qualities (compared to an informational regime in which their qualities are exogenously known by consumers), if the prior probability of high quality is sufficiently high or the extent of horizontal product differentiation is sufficiently large. This can occur because signaling involves prices that are distorted upwards; while this distortion is disadvantageous for a single firm, non-cooperative price-setting firms would (under full information about quality) end up charging less than they would (jointly) prefer. Thus, the need to signal constitutes a credible commitment to distort prices upward, which can be advantageous for non-cooperative firms.<sup>2</sup>

#### Related Literature

There are several strands of related literature. Although these papers often address broader issues, we focus here on their implications for price-quality signaling. One relevant body of work

<sup>&</sup>lt;sup>1</sup> Some exceptions in the literature considering signaling by one firm do exist; see Matthews and Mirman (1983) and Daughety and Reinganum (1995, 2003).

<sup>&</sup>lt;sup>2</sup> Hertzendorf and Overgaard (2001b, p. 622) make the following observation: "... if prices are strategic complements, a successful separating strategy might dampen the intensity of price competition, resulting in higher profits to both the high-quality and the low-quality firm than in a case of intensive Bertrand Competition between suppliers of products that are perceived as homogeneous by consumers." However, they do not follow up on this issue, nor do they provide an example in which the conjectured effect arises. Their paper is discussed in more detail below.

provide a monopoly model in which quality may be high or low, with higher quality being produced at a higher unit cost. They show that the low-quality firm chooses its full information price, while the high-quality firm distorts its price upward relative to the full-information price for high quality.<sup>3</sup> Daughety and Reinganum (1995) provide a monopoly model (with a continuum of types) in which quality is interpreted as safety. In this case, when a product fails and harms a consumer, the liability system specifies an allocation of the associated loss across the parties. They show that higher prices signal safer products when the consumer bears a sufficiently high portion of the loss, while lower prices signal safer products when the firm bears a sufficiently high portion of the loss. Hertzendorf and Overgaard (2001a) consider a duopoly model in which consumers do not know either firm's quality, but *both firms know both firms' qualities*. Consumers view the products as perfect substitutes (if their prices and qualities were the same), and production costs are assumed to be quality-independent. The model has a large number of candidates for equilibrium, and the paper's focus is on selecting among them using various refinements.<sup>4</sup>

Several papers consider price and advertising jointly as a signal of quality; while we consider only price signals, these papers often have equilibria which involve only price signals. Milgrom and Roberts (1986) provide a monopoly model in which quality may be high or low, the cost of high quality may be higher or lower than that of low quality, and repeat sales are an important attribute of the model. They identify various conditions under which high quality may be signaled with a

<sup>&</sup>lt;sup>3</sup> Bagwell (1992) conducts a related analysis of a monopolist producing a product "line."

<sup>&</sup>lt;sup>4</sup> This refinement process ultimately yields an equilibrium in which firms charge a price equal to marginal cost independent of their quality or that of their rival.

high price alone, a low price alone, or a combination of price and advertising expenditure.<sup>5</sup> Hertzendorf and Overgaard (2001b) and Fluet and Garella (2002) examine very similar duopoly models in which firms use price and, possibly, advertising expenditure, to signal their qualities. While consumers do not know either firm's quality, again *both firms know both firms' qualities*.<sup>6</sup> Moreover, consumers do not have a preference between the two goods, provided they are of the same quality and charge the same price (i.e., there is no horizontal differentiation). They find that price alone can signal quality when vertical differentiation is substantial, but otherwise advertising is required as well. When advertising is not used, quality is signaled with upward-distorted prices, but when advertising is used, prices may be driven below their full-information levels.

Our model also involves a duopoly in which firms use price to signal product quality, but it differs from those models described above in two important respects. First, consumers regard the products as being differentiated horizontally as well as (potentially) vertically. Second, each firm's quality is its private information; we believe that this latter assumption is more realistic than assuming that the firms know each others' quality, especially in the context of safety attributes which are unknown due to the use of confidential settlements.

<sup>&</sup>lt;sup>5</sup> Hertzendorf (1993) argues that, if advertising is stochastically-observed, price and advertising expenditure will never be used in combination. Another interesting paper is Linnemer (1998), in which a firm uses price and advertising to signal to two different audiences: it signals its product quality to consumers and its marginal cost to a potential entrant. Since the firm wants to signal high quality via a high price and low cost via a low price, in equilibrium the price may be either higher or lower than the full information price. When the equilibrium price is distorted upward, advertising expenditure may be used to signal low cost.

<sup>&</sup>lt;sup>6</sup> Bagwell and Ramey (1991) consider a limit pricing model in which two incumbent firms with *common* private information about production costs attempt to deter entry using price strategies. This paper is more closely-related to the models of Hertzendorf and Overgaard and Fluet and Garella, than to ours.

There is also a small literature on non-cooperative signaling when each firm has private information (but not in the quality-signaling context). Mailath (1989) describes an n-firm oligopoly engaged in non-cooperative price competition across two periods. A firm's first-period price can signal its (privately observed) marginal cost of production, which influences its rivals' pricing behavior in the second period. Mailath (1988) establishes conditions guaranteeing the existence of separating equilibria in abstract two-period games with simultaneous signaling.

Finally, there is some previous work on the issue of confidentiality in settlement negotiations. Papers addressing the impact of confidential settlement on sequential bargaining by a defendant facing a series of plaintiffs include Yang (1996) and Daughety and Reinganum (1999, 2002). The paper most closely-related to this one is Daughety and Reinganum (2003), in which a monopolist produces over two periods. Following first-period production, the monopolist learns its product's quality, which is interpreted as the probability that the product does not harm the consumer; thus, quality is a safety attribute. In a regime of confidentiality, the firm settles lawsuits with harmed consumers confidentially; this (potentially) reduces the viability of suits and prevents consumers from learning product safety. In the second period, the firm has the option to replace an input, thus drawing a new level of safety, or to retain it, thus maintaining the current safety level. Second-period consumers know that the firm has private information about safety, and thus they adjust their beliefs based on observing that the input was retained and based on the second-period price. As a consequence, consumers confront higher prices with a lower probability of purchase. Thus, although confidentiality lowers the firm's expected liability costs, it also depresses demand for its product. Daughety and Reinganum (2003) characterize when this trade-off induces the firm to prefer confidentiality versus a regime of openness (in which suits cannot be settled confidentially,

and thus consumers also learn the firm's product's safety).

In this paper, we consider the additional effects of confidentiality on firm prices and profits that arise when a firm faces competition from a rival. We focus on a single period in which (e.g., as a consequence of previous production experience in a regime of confidentiality) each firm is assumed to know its own product safety, but not that of its rival. Consumers are assumed to know their own preferences, but not the safety of either product. Moreover, we assume that if confidential settlement is permitted, then firms cannot commit themselves not to engage in it. However, if confidential settlement were banned, then both firms and consumers would know both products' safety levels.

Confidential settlement is currently permitted (and widely practiced), although with some judicial oversight. One means of ensuring confidentiality is the use of protective orders issued by the court itself; these may keep everything (from initial discovery through final settlement) secret, under pain of court-enforced contempt citations. The other common route is through voluntary dismissal of a suit accompanied by a "contract of silence" which stipulates damages should either party breach confidentiality.<sup>7</sup> Thus, to ban confidential settlement, courts would have to refrain from issuing protective orders, and they would also have to undermine (i.e., refuse to enforce) contracts of silence.<sup>8</sup> Banning confidentiality seems like a formidable task, but the full information case still

<sup>&</sup>lt;sup>7</sup> See Hare, et. al., (1988), a text for attorneys on obtaining/opposing confidentiality orders; which indicates that seeking such orders in products liability cases is "routine." See the *Manual for Complex Litigation*, *Third Edition* (1995), section 21.431-432, for details on protective orders (which provide for sealing of discovery and subsequent materials). The *Manual*, which is published by the Federal Judicial Center, is a case management guide for judges. See Garfield (1998) for a discussion of contracts of silence.

<sup>&</sup>lt;sup>8</sup> Approximately one-fifth of the states (and the federal government) have recently considered "sunshine" laws that would restrict confidentiality if it would significantly endanger

provides a useful benchmark against which to assess the impact of confidentiality.

## Plan of the Paper

In Section 2, we describe the model, including the timing and information structure, the nature of horizontal and vertical differentiation, and the two alternative interpretations of product quality that we will consider (e.g., product safety and consumer satisfaction). In Section 3, we characterize equilibrium prices, outputs and profits under the open and confidential regimes, respectively, and in Section 4 these equilibrium expressions are compared. Finally, Section 5 provides a discussion of potential extensions and conclusions. The Appendix contains the derivation of the separating equilibrium and relevant formulae; additional supporting material is in the Supplementary Appendix.<sup>9</sup>

#### 2. Model Structure

We consider an industry comprised of two firms, named A and B, producing products which are horizontally and vertically differentiated, and a continuum of consumers (where the aggregate mass of consumer demand is N). We will contrast decisions made by firms and consumers under each of two possible "regimes" associated with settlement bargaining, one wherein all such bargains are commonly observable to all agents ("open," denoted O), and one wherein the existence and details of the bargain are only known by the parties to the settlement ("confidential," denoted C).

public health and safety (leaving much of products liability unaffected). Federal judges in South Carolina recently agreed to eschew confidentiality in "everything from products liability cases to child-molestation claims and medical malpractice suits." See, for example, Collins (2002). Such court-instigated changes, as well as the sunshine laws (with the exception of one enacted in Texas), generally do not apply to unfiled agreements (see Gale Group, 2003). Thus, contracts of silence with penalties for breach are likely to remain enforceable.

 $<sup>^9\</sup> http://www.vanderbilt.edu/Econ/faculty/Daughety/C\&CSupplementaryAppendix.pdf$ 

Alternatively put, open settlements are taken as being consistent with common knowledge of the safety level of each firm, while confidential settlements are taken as being consistent with each firm's safety level being private information known by it alone. Note that this means that neither the firm's competitor, nor consumers, know a firm's actual safety when the regime is C. In what follows we will use a superscript 'r' to indicate the informational regime.

#### Timing

This subsection provides a brief overview of the timing of the game; details will be provided in the subsections to follow. There are four stages to the game, denoted 0, 1, 2, and 3. In Stage 0, Nature picks each firm's type, which will reflect vertical differentiation with respect to safety level associated with the product. Thus, all else equal, vertical differentiation will mean that consumers prefer a product that is safer to one that is less safe. Simultaneously and independently, Nature also picks each consumer's type (which reflects preferences over other attributes of the firm's products, and thereby provides for horizontal differentiation of the products).

In Stage 1, each firm and each consumer learns his type. Furthermore, if the regime is O, each firm's type becomes common knowledge to all agents. Next, but still within Stage 1, firms simultaneously and non-cooperatively choose prices for their products, employing all the information they have. In Stage 2, consumers observe prices, choose a firm from which to buy, and make actual purchases; firms produce to order and thereby incur production costs in this stage. Stage 3 involves use of the products by the consumers, the possibility of harm occurring, and the resolution of any viable lawsuits via settlement.

When we speak of *ex ante* expected values (for example, *ex ante* expected profits), we are performing such computations at the end of Stage 0 and before the beginning of Stage 1. When we

speak of *ex post* (or realized) values, we are performing such computations at the end of Stage 2 and before the beginning of Stage 3.<sup>10</sup> Finally, in the C-regime case, wherein each firm must choose prices in Stage 1 without knowing the type of its rival, we will speak of *interim* values (*interim* has no distinctive meaning in the O-regime). As will become clear, the *interim* equilibrium prices for the firms in the C-regime become the realized prices in Stage 2.

#### Horizontal Differentiation

Each consumer has a preference ordering over the consumption of the two products; horizontal differentiation is captured by assuming that consumers are willing to pay V for one unit of product A, and V +  $\gamma$  for one unit of product B, where  $\gamma$  is a consumer-specific incremental value of product B relative to product A. All else equal, some consumers value a unit of product B more highly than they do a unit of Product A and some value a unit of product B less highly than a unit of product A; the net value (all else equal) is captured by  $\gamma$ . This incremental value is private information for each consumer and lies in the interval  $[-\epsilon, \epsilon]$ , with  $\epsilon > 0$ . Alternatively put, in Stage 0, Nature chooses (for each consumer) a value of  $\gamma$  in the type space  $[-\epsilon, \epsilon]$ , and provides this private information to each consumer in Stage 1. The prior distribution of  $\gamma$  on this interval is common knowledge for all agents and is denoted F; for tractability, we will assume that F is the uniform distribution on  $[-\epsilon, \epsilon]$ , that is,  $F(\gamma) = (\gamma + \epsilon)/2\epsilon$ .

#### Vertical Differentiation

The two products are vertically differentiated with respect to safety. Use of a product may

<sup>&</sup>lt;sup>10</sup> In particular, these computations are *ex ante* of product use and any resulting harm and settlement. Thus, Stage 3 is simply an appropriate (post-market-transaction) continuation game.

<sup>&</sup>lt;sup>11</sup> In our analysis of the duopoly case, we assume that V is always large enough so that the entire market is "covered" (that is, all consumers buy from one firm or the other).

cause harm, and harm results in losses incurred by the consumer. The probability of accident-free use of product i, i=A, B, is denoted  $\theta_i$ , which can take on one of two possible values,  $\theta_H$  or  $\theta_L$ , with  $1 \geq \theta_H > \theta_L \geq 0$ ; all else equal, any consumer will prefer a product with a higher level of safety (higher  $\theta$ ) to one with a lower level of safety. The effect of this quality attribute (safety) on a consumer is that if she buys a unit of product i and uses it, then with probability  $1 - \theta_i$  the consumer will suffer a harm. More precisely, in Stage 0 the type space for each firm is  $\{H, L\}$ , and Nature's choice for each firm follows the commonly-known prior probability  $\lambda = \Pr\{\theta_i = \theta_H\}$ , i = A, B. Let the *ex ante* expected safety for a firm be denoted  $\mu$ ; that is,  $\mu = \lambda \theta_H + (1 - \lambda)\theta_L$ . For simplicity, we assume that the unit cost of production is constant in quantity but increasing in the level of safety, so that the marginal cost of producing a unit with safety  $\theta$  is  $k\theta$ .

#### Alternative Stage 3 Continuation Games

## Quality as Product Safety

Harm, suit, settlement, and trial create costs and generate losses that the parties must bear. In particular, suppose that it is common knowledge that each harmed consumer (a potential plaintiff, P) suffers an injury in the amount  $\delta$ , should an accident occur. Assuming that the firm (the potential defendant, denoted D) is strictly liable for the harms it causes,  $\delta$  is the amount of damages P would receive if successful at trial. Moreover, there are costs of engaging in settlement activity and, if there is trial, there are court costs. In the American system, the costs of negotiation and of

Harm may be stochastic, but we assume that it is verifiable at the time of settlement; in this case,  $\delta$  can be viewed as the expected harm.

This paper takes the liability regime as given. Also, see the discussion in the Supplementary Appendix as to why compensation is determined by the tort system rather than ex ante contracting.

trial are borne by the individual parties to the suit. Rather than provide a detailed model in the main text, <sup>14</sup> we simply posit that the expected loss borne by a harmed consumer is given by  $L_p(\nu)$  and the expected loss borne by the firm when a consumer is harmed is given by  $L_p(\nu)$ , where  $\nu$  represents the probability that the consumer's case is viable.

Simply knowing that one has been harmed by the product is not sufficient to win at trial; rather, P must provide convincing evidence of causation, even under strict liability. Therefore, we assume that there is a probability, denoted  $v^r$ , r = 0, C, that a consumer will be able to provide convincing evidence (i.e., has a "viable" case). With probability 1 - v<sup>r</sup>, other intervening factors may cloud the relationship between product use and harm, undermining the viability of the consumer's case. One effect of confidential settlement is to prevent plaintiffs from learning about each others' cases and sharing information that might improve the viability of their cases (see Hare, et. al., 1988; they argue that this is an important reason for defendants to seek confidentiality). Thus, we assume that  $v^C < v^O$ . Moreover, we assume that when a consumer complains of harm to the firm, it is common knowledge (between the parties) whether the consumer has a viable case. Thus, a plaintiff with a non-viable case receives nothing, while a plaintiff with a viable case receives a settlement. To complete the description, assume that  $L_p(0) = \delta$ ,  $dL_p(v)/dv < 0$ ,  $L_p(v) > 0$  for all v,  $L_D(0) = 0$ ,  $dL_D(v)/dv > 0$ ,  $L(v) = L_D(v) + L_D(v)$  is the joint loss, and dL(v)/dv > 0. Thus, increased viability reduces P's uncompensated losses, increases D's expected losses from liability, and increases their joint losses. Finally, let  $L_P^r \equiv L_P(v^r)$ ,  $L_D^r \equiv L_D(v^r)$  and  $L^r \equiv L(v^r)$  for r = O, C.

<sup>&</sup>lt;sup>14</sup> The same litigation subgame structure was used in the monopoly model of Daughety and Reinganum (2003), and this discussion draws heavily on the one in that paper; a synopsis of this subgame is provided in the Supplementary Appendix. For surveys of the settlement literature, see Hay and Spier (1998) and Daughety (2000).

#### Quality as Consumer Satisfaction

A special case of the above subgame corresponds to the industrial organization model in which a firm uses price to signal the quality of an experience good. In this version of the model, quality is interpreted as the probability that a consumer is completely satisfied with the product; higher-quality products have a higher probability of consumer satisfaction. When the consumer is dissatisfied with the product, she experiences a loss of  $\delta$  (relative to V). Since satisfaction is unverifiable, no firm would offer a warranty on such a product (*ex post*, every consumer would claim to be dissatisfied), and thus there are no transfers from the firm to dissatisfied consumers. This corresponds to the special case of  $v^C = v^O = 0$ , resulting in  $L_D^r = 0$  and  $L_P^r = \delta$ , for r = O, C. Welfare

The social cost of a unit is the sum of the production costs and the joint expected losses arising from harm. Thus, for regime r, the social cost associated with a unit of safety  $\theta$ ,  $SC^r(\theta)$ , is  $(1 - \theta)L^r + k\theta$ . We focus on the case wherein increasing safety reduces overall social costs and therefore make the following assumption.

Assumption 1:  $SC^{r}(\theta)$  is a decreasing function of  $\theta$ .

The immediate implication is that  $L^r > k$ , r = O, C. We will also assume (to maintain interiority of the solutions) that price-cost margins and quantities sold are always positive. We will therefore employ various parameter restrictions, which we will note as they arise.

Social welfare under regime r, when firm A's product provides safety level  $\theta_A$  and firm B's product provides safety level  $\theta_B$ , is:

$$SW^r(\theta_{\scriptscriptstyle A},\,\theta_{\scriptscriptstyle B}) = N\{\textstyle\int_{MA}(V\,\text{-}\,SC^r(\theta_{\scriptscriptstyle A}))f(\gamma)d\gamma + \textstyle\int_{MB}(V\,+\,\gamma\,\text{-}\,SC^r(\theta_{\scriptscriptstyle B}))f(\gamma)d\gamma\},$$

where  $MA = [-\epsilon, \Gamma^r(\theta_A, \theta_B)]$  is the equilibrium interval of consumers constituting the market for

product A,  $MB = [\Gamma^r(\theta_A, \theta_B), \epsilon]$  is the equilibrium interval of consumers constituting the market for product B, and  $\Gamma^r(\theta_A, \theta_B)$  is the equilibrium marginal consumer (the consumer who is just indifferent between products A and B, given equilibrium prices chosen by the firm). This marginal consumer, whose identity also depends upon the regime, is found in equilibrium, since prices set in Stage 1 act to sort consumers into those who choose to buy product A and those who choose to buy product A. Note that  $A \in \Gamma^r(\theta_A, \theta_B)/2\epsilon$  is the proportion of the interval  $A \in \Gamma^r(\theta_A, \theta_B)$  associated with purchase of product  $A \in \Gamma^r(\theta_A, \theta_B)$  is greater (less) than  $A \in \Gamma^r(\theta_A, \theta_B)$  is greater (less)

## Other Notational Conventions

Lower case letters will be used to designate (un-optimized, or random values of) variables such as prices, output levels, and profits, possibly as a function of other variables (for example, Stage 2 profits before prices are picked). Equilibrium values of variables will be indicated by capital letters and will exploit the symmetry inherent in the model. *Ex ante* expected equilibrium variables will only carry the supercript for the regime (for example, the *ex ante* O-regime profit for a firm is denoted as  $E_{\theta}[\Pi^{O}]$ ). *Interim* equilibrium values of variables will have a subscript indicating firm type (for example,  $P_{L}^{C}$  is the equilibrium price posted by an L-type firm in the C-regime). *Ex post* values of the variables will have a superscript indicating regime and two subscripts (s and t): the first subscript indicates a firm's type and the second subscript indicates that firm's rival's type. Thus,  $Q_{HL}^{O}$  denotes the output for a firm producing a high-safety product and facing a rival producing a low-safety product, under the O-regime. Furthermore, at some intermediate steps of the analysis, a subscript i or j will be used to indicate firm name (as opposed to firm type), when this acts to clarify the role of rivalry and will not cause confusion with firm type. Finally, A's (B's) type is  $\theta_{A}$ 

 $(\theta_B)$ , but we will also use the notation that a firm's type is  $\theta_s$  and its rival's type is  $\theta_t$ , where s and t can be H or L; for example,  $\theta_B = \theta_L$  means that firm B is an L-type firm.

## 3. Regime-Specific Results

#### Analysis When Product Safety is Common Knowledge

In this analysis the regime is r = O, so that the safety levels of the two products are common knowledge before pricing and purchasing of output occurs. Given the prices  $p_A$  and  $p_B$ , a consumer of type  $\gamma$  will buy one unit of product A if:

$$V - (p_A + (1 - \theta_A)L_P^O) \ge V - (p_B + (1 - \theta_B)L_P^O) + \gamma;$$

otherwise he will buy one unit of product B. Thus, for any pair of prices  $p_A$  and  $p_B$ , the marginal type of consumer is  $\gamma^O = p_B - p_A - (\theta_B - \theta_A) L_P^O$ . Hence, the aggregate demand for product A when settlements are open, denoted  $q_A^O(p_A, p_B, \theta_A, \theta_B)$ , is NF( $p_B - p_A - (\theta_B - \theta_A) L_P^O$ ) and the aggregate demand for product B, denoted  $q_B^O(p_A, p_B, \theta_A, \theta_B)$ , is N[1 - F( $p_B - p_A - (\theta_B - \theta_A) L_P^O$ )]. Using our assumption that F is the uniform distribution, this means that  $q_A^O(p_A, p_B, \theta_A, \theta_B) = N[\epsilon + p_B - p_A - (\theta_B - \theta_A) L_P^O]/2\epsilon$  while  $q_B^O(p_A, p_B, \theta_A, \theta_B) = N[\epsilon + p_A - p_B - (\theta_A - \theta_B) L_P^O]/2\epsilon$ . Note that the aggregate demand for each product is downward-sloping in its own price and its rival's safety level, and upward-sloping in its rival's price and its own safety level, and that the firms' demand functions are symmetric. Thus, firm i's profit, denoted  $\pi_i^O(p_A, p_B, \theta_A, \theta_B)$ , i = A, B, is:

$$\pi_{\,i}^{\rm O}(p_{\rm A},\,p_{\rm B},\,\theta_{\rm A},\,\theta_{\rm B}) \equiv p_{\rm i}q_{\,i}^{\rm O} - (1\,-\,\theta_{\rm i})L_{\rm D}^{\rm O}q_{\,i}^{\rm O} - k\theta_{\rm i}q_{\,i}^{\rm O},\,i = A,\,B.$$

Results of the Analysis under the O-Regime

The equilibrium prices, aggregate quantities and profits (for given  $\theta_A$  and  $\theta_B$ ) are detailed in the following proposition; as indicated earlier, let  $P^{\scriptscriptstyle O}_{st}$ ,  $Q^{\scriptscriptstyle O}_{st}$ ,  $\Pi^{\scriptscriptstyle O}_{st}$  be (respectively) the equilibrium price, quantity and profit for a firm of type s, facing a rival of type t.

## <u>Proposition 1</u>.

i) The full information (O-regime) *ex post* equilibrium prices, quantities and profits for a firm with safety level  $\theta_s$  (s = L, H) facing a rival with safety level  $\theta_t$  (t = L, H) are as follows:

$$\begin{split} P_{st}^O &= (1-\theta_s)L_D^O + k\theta_s + \varepsilon + (\theta_s - \theta_t)(L^O - k)/3, \\ Q_{st}^O &= N(\varepsilon + (\theta_s - \theta_t)(L^O - k)/3)/2\varepsilon, \end{split}$$
 and 
$$\Pi_{st}^O &= N[\varepsilon + (\theta_s - \theta_t)(L^O - k)/3]^2/2\varepsilon.$$

ii) Each firm's ex ante expected price, denoted  $E_{\theta}[P^{O}]$ , is:

$$E_{\theta}[P^{\mathrm{O}}] = (1\text{-}\mu)L_{\mathrm{D}}^{\mathrm{O}} + \mu k + \varepsilon.$$

iii) Each firm's *ex ante* expected profit, denoted  $E_{\theta}[\Pi^{o}]$ , is:

$$E_{\theta}[\Pi^{\mathrm{O}}] = N\varepsilon/2 + \lambda(1-\lambda)\Delta^2(L^{\mathrm{O}}-k)^2N/9\varepsilon.$$

The equilibrium price for firm i has a nice interpretation: it is the firm's full marginal cost plus an adjustment due to the two forms of product differentiation. The first two terms together comprise the full marginal cost of a unit of good i when firm i's safety level is  $\theta_i$ ; the first term is the firm's expected loss from liability, a downstream cost, while the second term is the marginal cost of physical production of the good, a current cost. The last two terms together reflect the two types of product differentiation, with the first term indicating a mark-up due to horizontal differentiation and the second term providing an adjustment for vertical differentiation. Notice that, since the support of  $\gamma$  is  $[-\epsilon, \epsilon]$ , the greater the extent of horizontal differentiation  $(\epsilon)$ , the higher the price. The last term is positive (respectively, negative) if the firm's safety level,  $\theta_s$ , is greater than (respectively, less than) its rival's safety level,  $\theta_t$  (t  $\neq$  s). In order that the price-cost margins and the quantities be positive, we require that  $\epsilon > \Delta(L^{\circ} - k)/3$ , where  $\Delta = \theta_H - \theta_L$ . Further, a firm's ex

ante expected profit is increasing and convex in the extent of vertical differentiation ( $\Delta$ ) and in the reduction in social costs that a marginal improvement in safety generates (that is,  $L^{O}$  - k). Finally, it is straightforward to compute the equilibrium marginal consumer,  $\Gamma^{O}(\theta_{A}, \theta_{B})$ , which is  $(\theta_{A} - \theta_{B})(L^{O} - k)/3$ , implying that the firm with the higher safety level has the larger market.

Notice that, for s = L, H and t = L, H:

$$\partial P_{st}^{O}/\partial \theta_{s} = (2(k - L_{D}^{O}) + L_{P}^{O})/3; \ \partial P_{st}^{O}/\partial \theta_{t} < 0;$$

$$\partial Q_{s,t}^{O}/\partial \theta_{s} > 0; \ \partial Q_{s,t}^{O}/\partial \theta_{t} < 0;$$

$$\partial \Pi_{st}^{O}/\partial \theta_{s} > 0$$
; and  $\partial \Pi_{st}^{O}/\partial \theta_{t} < 0$ .

Thus, a firm's equilibrium quantity and profits are increasing in its own safety level and its equilibrium price, quantity and profits are decreasing in its rival's safety level. The only non-monotonicity concerns the effect of a firm's safety level on its own price; as indicated above, this depends upon the magnitudes of the relative allocation of losses between the consumer and the firm, as well as the per unit marginal production cost of safety. Notice that if  $L_D^O$  is less than k, then the firm's price and safety level are positively correlated; a similar consideration will hold true in the incomplete information model below. On the other hand, if (say) losses are large and the firm directly bears a substantial portion of them (i.e.,  $L_D^O$  is sufficiently greater than k), then the firm's price and safety level will be negatively correlated. This is sensible since, with a high safety level, the firm is unlikely to face many lawsuits, so its overall liability will be low, which means that it can afford to set a lower price so as to sell more of its product. Elsewhere, we have examined these two possibilities in the context of a monopoly (see Daughety and Reinganum, 1995); there we show that both the full information and incomplete information (signaling) price responses to own safety level reflect the allocation of liability between the firm and the consumer, as well as the production cost

parameter k. In this paper we emphasize the positive linkage between price and safety, which arises when the firm's full marginal cost is increasing in the safety of its product. Thus, we make the following assumption, which guarantees that  $\partial P_{st}^o/\partial \theta_s$  is positive.

Assumption 2. 
$$k > L_D^O$$
.

Using Proposition 1 and Assumption 2, we find that the prices, quantities and profits are ordered based upon the types of the two firms.

<u>Proposition 2</u>. Full information (O-regime) prices, quantities and profits, as a function of own and rival's types, are ordered as follows.

i) 
$$P_{HL}^{O} > P_{HH}^{O} > P_{LL}^{O} > P_{LH}^{O}$$
;

ii) 
$$Q_{HL}^{O} > Q_{HH}^{O} = Q_{LL}^{O} > Q_{LH}^{O};$$

iii) 
$$\Pi_{\rm HL}^{\rm O} > \Pi_{\rm HH}^{\rm O} = \Pi_{\rm LL}^{\rm O} > \Pi_{\rm LH}^{\rm O}.$$

Notice that price, output level and profit are highest for the high-type firm (and lowest for the low-type firm) in an industry with asymmetric safety. If the firms are symmetric with respect to safety, then profits and quantities are equal since there is no vertical differentiation, but prices still differ because the full marginal cost is increasing in safety-level.

### Analysis When Product Safety is Private Information

Assumption 2 implies that  $k > L_D^C$ . We assume a further parameter restriction for the analysis to follow. First, to maintain interiority of the realized quantities, we require  $\epsilon > \lambda \Delta L_P^C$ . Second, we assume that  $\epsilon > \Delta L_P^C/2$ ; this is sufficient to guarantee a unique equilibrium price-pair. Together, this means that we assume that  $\epsilon > \max\{\lambda \Delta L_P^C, \Delta L_P^C/2\}$ .

Given the timing of the game, only consumers need construct beliefs about firm types, as

 $<sup>^{15}\,</sup>$  Note that this assumption implies the assumption on  $\varepsilon$  made earlier for the O-regime.

only they will observe the prices chosen by the firms before taking an action. Since each firm knows only its own type, the consumer's belief about the firm's type depends only on that firm's price. Therefore, let  $b_i(p_i)$  be a representative consumer's belief about firm i's type based on its price  $p_i$ . Thus, a consumer of type  $\gamma$  will buy from firm A if:

$$V - (p_A + (1 - b_A(p_A)L_P^C) \ge V - (p_B + (1 - b_B(p_B)L_P^C) + \gamma,$$

and will otherwise buy from firm B. Hence, for any pair of prices  $p_A$  and  $p_B$ , the marginal type of consumer is  $\gamma^C = p_B - p_A - (b_B(p_B) - b_A(p_A))L_P^C$ .

We seek to characterize a separating equilibrium. Similar to the earlier derivation under full information, firm A's expected aggregate quantity sold under incomplete information, if it announces price  $p_A$  and firm B uses the separating price strategy  $p_B(\theta)$ , is:

$$q_{A}^{C}(p_{A},p_{B}(\theta)) = N\{\lambda F[p_{B}(\theta_{H}) - p_{A} - (\theta_{H} - b_{A}(p_{A}))L_{P}^{C}] + (1 - \lambda)F[p_{B}(\theta_{L}) - p_{A} - (\theta_{L} - b_{A}(p_{A}))L_{P}^{C}]\}.$$

Again, assuming F is the uniform distribution, this quantity can be written as:

$$q_{A}^{C}(p_{A}, p_{B}(\theta)) = (N/2\epsilon)(\epsilon + E_{\theta}(p_{B}) - p_{A} + (b_{A}(p_{A}) - \mu)L_{P}^{C}),$$

so that firm A's profits can be expressed as:

$$\pi_{A}^{C}(p_{A},\,p_{B}(\theta)) = (p_{A}\text{ - }(1\text{ - }\theta_{A})L_{D}^{C}\text{ - }k\theta_{A})(N/2\varepsilon)(\varepsilon + E_{\theta}(p_{B})\text{ - }p_{A} + (b_{A}(p_{A})\text{ - }\mu)L_{P}^{C}).$$

Similarly, firm B's profits can be expressed as:

$$\pi_{B}^{C}(p_{_{B}},\,p_{_{A}}(\theta)) = (p_{_{B}} \text{ - } (1 \text{ - }\theta_{_{B}})L_{_{D}}^{C} \text{ - } k\theta_{_{B}})(N/2\varepsilon)(\varepsilon + E_{\theta}(p_{_{A}}) \text{ - } p_{_{B}} + (b_{_{B}}(p_{_{B}}) \text{ - }\mu)L_{_{P}}^{C}).$$

Since the firms have symmetric cost and demand functions, and since the prior distribution over safety level is also the same for both firms, we will focus on the symmetric separating perfect Bayesian equilibrium. This equilibrium is symmetric in the sense that both firms use the same pricing strategy, and each consumer's belief about a firm's type is purely dependent upon the observed price (that is,  $b_A(p) = b_B(p)$ ). The equilibrium is revealing since each firm's price is type-

dependant; both firms will post the same price if and only if they have the same type. Moreover, consumers' beliefs should be correct; that is, the equilibrium belief about a firm's type based on its price will be the type that would, in equilibrium, post that price. Thus, we define firm i's profit as a function of its price, p, its actual type,  $\theta$ , and the type a consumer believes it to be,  $\tilde{\theta}$ , as:

$$\pi_i(p,\,\theta,\,\widetilde{\theta}\mid E_{\theta}(p_j)) \equiv (p - (1 - \theta)L_{\scriptscriptstyle D}^{\scriptscriptstyle C} - k\theta)(N/2\varepsilon)(\varepsilon + E_{\theta}(p_j) - p_{\scriptscriptstyle A} + (\widetilde{\theta} - \mu)L_{\scriptscriptstyle P}^{\scriptscriptstyle C}),\, i,j = A,\, B,\, i \neq j.$$

 $\underline{Definition}.\ A \underline{symmetric\ separating\ perfect\ Bayesian\ equilibrium}\ consists\ of\ a\ pair\ of\ prices$ 

$$(P_L^C,\,P_H^C) \text{ and beliefs } b^C(\bullet) \text{ such that for } i=A,\,B,\,j=A,\,B,\,i\neq j \text{:}$$

$$i) \ \pi_i(P_L^C,\, \theta_L,\, \theta_L \mid E_\theta(p_i)) \geq \ max_p \ \pi_i(p,\, \theta_L,\, b^C(p) \mid E_\theta(p_i));$$

$$ii) \ \pi_i(P_H^C, \theta_H, \theta_H \mid E_\theta(p_i)) \geq \ max_p \ \pi_i(p, \theta_H, b^C(p) \mid E_\theta(p_i));$$

iii) 
$$b^{C}(P_{L}^{C}) = \theta_{L}, b^{C}(P_{H}^{C}) = \theta_{H};$$

iv) 
$$E_{\theta}(p_i) = \lambda P_H^C + (1 - \lambda)P_L^C$$
.

Requirements (i) and (ii) are incentive compatibility restrictions; in conjunction with (iii), these conditions guarantee a separating equilibrium in which the firm's revealing prices are also best responses to the expected price set by the firm's rival. The technique for finding this equilibrium will be to solve (i) and (ii) for separating equilibrium prices expressed as functions of  $E_{\theta}(p_j)$ , and then to employ (iv) to solve for the equilibrium prices.

Results for the Analysis under the C-Regime

The following proposition provides the unique (refined) solution to the above conditions and the implied *interim* quantities; due to their complexity of expression, the *interim* payoffs are displayed in the Appendix (where the refinement used is also discussed). For convenience, let  $\eta = \lambda + ((1 - \lambda)^2 + 4\varepsilon/\Delta L_P^C)^{1/2}$ ; it is straightforward to show that  $\eta > 1$ , and that it is increasing in both  $\lambda$  and  $\varepsilon$ .

## Proposition 3.

i) There is a unique (refined) symmetric separating perfect Bayesian equilibrium with prices and supporting beliefs as follows:

$$\begin{split} P_L^C &= (1-\theta_L)L_D^C + k\theta_L + \varepsilon + \Delta L_P^C \lambda(\eta-1)/2; \\ P_H^C &= (1-\theta_H)L_D^C + k\theta_H + \varepsilon + \Delta [L_P^C (1+\lambda)(\eta-1)/2 + L^C - k]; \\ b^C(p) &= \theta_L \text{ when } p < P_H^C, \text{ and } b^C(p) = \theta_H \text{ when } p \geq P_H^C. \end{split}$$

ii) The implied interim quantities are:

$$Q_L^C = N/2 + N\Delta L_P^C \lambda(\eta-1)/4\varepsilon \text{ and } Q_H^C = N/2 - N\Delta L_P^C (1-\lambda)(\eta-1)/4\varepsilon.$$

First, let us consider the equilibrium prices. With a little algebra, it can be shown that  $P_H^C$  can be reexpressed as:

$$P_{H}^{C} = P_{L}^{C} + \Delta L_{P}^{C} (\eta + 1)/2. \tag{1}$$

Thus, higher safety is associated with a higher price. Moreover, equation (1) provides a particularly convenient form for expressing the expected equilibrium price for either firm:

$$E_{\theta}[P^{C}] = (1 - \theta_{L})L_{D}^{C} + k\theta_{L} + \epsilon + \Delta L_{P}^{C}\lambda\eta.$$
(2)

Next, note that the equilibrium *interim* quantities are declining in own-safety level:  $Q_L^C < Q_L^C$ . Thus, even though  $\theta_H > \theta_L$ , the expected output to be produced by a firm that knows it is of type H is less than that of a firm which is of type L; as we will see in the comparisons section below, this will have an important implication for average product quality.

It is also worth observing that both separating prices are functions of  $\lambda$ , and therefore are influenced by details of the prior distribution over  $\theta$ . As shown in the Supplementary Appendix, this is true for all the (*interim*) equilibrium variables of interest, as indicated in the following proposition.

<u>Proposition 4</u>. The separating prices,  $P_L^C$  and  $P_H^C$ , the difference in the separating prices,  $P_H^C$  -  $P_L^C$ , the expected price  $E_\theta[P^C]$  for each firm, the *interim* quantities, and the *interim* profits are increasing in  $\lambda$ .

Proposition 4 is somewhat surprising because, with respect to the prior, separating equilibria are usually only influenced by the support of the prior (that is,  $\{\theta_L, \theta_H\}$ ). In this analysis we find that as the proportion of H-types increases so do both separating prices, the *interim* quantity a firm plans to produce and the *interim* profits it expects to achieve. This reflects two effects. First, prices are strategic complements, so a higher price on the part of one firm means that the other firm can charge a higher price. Since each firm is best-responding to the expected price of the other firm, anything that will cause that expected price to rise (in this case, the increased likelihood that the rival firm is an H-type) will result in a higher price by the best-responder. This leads to higher profits for the responding firm. Second, this is a separating equilibrium, so higher profits for the H-type firm increase the incentive for the L-type firm to mimic it, which means that the H-type firm must further increase its price so as to maintain within-firm price separation; this is why the gap between the separating prices grows. Thus, a combination of inter-firm strategic interaction and intra-firm (i.e., inter-type) interaction acts to lessen the intensity of competition and to increase prices and profits as  $\lambda$  increases.<sup>16</sup>

Both firms move simultaneously, posting their appropriate separating prices. Consumers

The best response functions suggest that the same properties would hold if the prior probabilities were firm-specific. More precisely, let  $\lambda_i$  be the probability that firm i is a high type, i=A, B. Then an increase in  $\lambda_i$  results in a best response by firm j to increase its price (since each type of firm j has a best response which is increasing in the expected price firm i will post). Because of strategic complementarity, this price increase by j leads to an increase in firm i's type-specific prices. Clearly an increase in  $\lambda_j$  directly affects firm i's type-specific prices. Thus, firm i's type-specific prices are increasing in  $\lambda_i$  and  $\lambda_j$ .

then purchase the good from one or the other of the firms. The *ex post* prices are the same as the *interim* prices, but the *ex post* quantities and profits are not the same as their *interim* counterparts. Let  $Q_{st}^C$  and  $\Pi_{st}^C$  be (respectively) the equilibrium *ex post* quantity and profit for a firm of type s, facing a rival of type t, in the C-regime. Since the prices are revealing, the types are correctly inferred, so that  $Q_{st}^C = N(\epsilon + P_t^C - P_s^C + (\theta_s - \theta_t)L_P^C)/2\epsilon$ , for s, t = L, H. This means that:

$$Q_{HH}^{C} = Q_{LL}^{C} = N/2; \ Q_{HL}^{C} = N/2 - N\Delta L_{P}^{C}(\eta - 1)/4\varepsilon; \ and \ Q_{LH}^{C} = N/2 + N\Delta L_{P}^{C}(\eta - 1)/4\varepsilon. \eqno(3)$$

Alternatively, using the *interim* prices, the (realized) equilibrium marginal consumer,  $\Gamma^{C}(\theta_{A}, \theta_{B})$ , is computed to be  $(\theta_{B} - \theta_{A})\Delta L_{P}^{C}(\eta - 1)/2$ , re-emphasizing the result that the firm with higher safety has the smaller market share. Again, due to their notational complexity we relegate the expressions of the associated *ex post* profits to the Appendix. The proposition below provides the rankings of the *ex post* quantities and profits; the equation determining the cut-point  $\bar{\lambda}$ , and that it belongs to (0, 1), is shown in the Supplementary Appendix.

<u>Proposition 5</u>. *Ex post* (C-regime) quantities and profits, as a function of own and rival's types, are ordered as follows.

i) 
$$Q_{LH}^{C} > Q_{HH}^{C} = Q_{LL}^{C} > Q_{HL}^{C}$$
;

ii) There exists  $\bar{\lambda} \in (0, 1)$  such that  $\Pi_{HH}^{C} = \Pi_{LH}^{C}$  for  $\lambda = \bar{\lambda}$ . Moreover:

$$\Pi^{\mathrm{C}}_{\mathrm{HL}} < \Pi^{\mathrm{C}}_{\mathrm{LL}} < \Pi^{\mathrm{C}}_{\mathrm{LH}} < \Pi^{\mathrm{C}}_{\mathrm{HH}} \text{ for all } \lambda < \bar{\lambda} \text{ and } \Pi^{\mathrm{C}}_{\mathrm{HL}} < \Pi^{\mathrm{C}}_{\mathrm{LL}} < \Pi^{\mathrm{C}}_{\mathrm{HH}} < \Pi^{\mathrm{C}}_{\mathrm{LH}} \text{ for all } \lambda > \bar{\lambda}.$$

Thus, in contrast with the full information version, under the C-regime and asymmetric safety, the firm with the high safety level provides the smaller output level and has the lowest profits; we return to this point below in the section on comparisons between the two regimes.

## 4. Comparing the Equilibria of the Open and Confidential Regimes

A comparison of the results in the foregoing propositions yields two types of results: global

and restricted. Restricted results refer to comparisons that rely on one of three possible restrictions of the parameter region: 1)  $\epsilon$  sufficiently large, suggesting results that will hold when the extent of horizontal differentiation is large (i.e., consumers are more likely to view the goods as weak substitutes); 2)  $v^{C}$  and  $v^{O}$  are close in value, meaning that confidentiality is weakly effective in reducing the viability of a suit relative to openness (note that this doesn't constrain overall case viability); 3)  $\lambda$  close to one (zero), meaning that there is a high likelihood that each firm is a high (low) type.

#### **Global Comparisons**

Based on Proposition 1 and the equations displayed in (3), comparing the values and rankings for the realized quantities  $Q_{st}^r$  (s = H, L; t = H, L; r = O,C) provides Proposition 6:

## Proposition 6.

i) 
$$Q_{ss}^{C} = Q_{ss}^{O}$$
 for  $s = H$  or L;

ii) 
$$Q_{\text{LH}}^{\text{C}} > Q_{\text{LH}}^{\text{O}}$$
 while  $Q_{\text{HL}}^{\text{C}} < Q_{\text{HL}}^{\text{O}}.$ 

Thus, while an H-firm facing an L-firm in an O-regime produces a greater output than its rival, the reverse is true in a C-regime. This has an immediate application to the *ex ante* average quality of the product placed on the market by the industry.

<u>Proposition 7</u>. The *ex ante* average safety of a unit produced under the C-regime is lower than that produced under the O-regime.

Thus, confidentiality leads to lower average product safety. Elsewhere we have shown that a similar result obtains when there is monopoly provision of safety (see Daughety and Reinganum, 2003). The difference between the two results is that in the monopoly case, it is the rational response of consumers to the presence of incomplete information that causes them to reduce demand in response

to a higher price, which reduces the number of higher safety products that are sold. In the current paper, the reduction in quality is due to competition between the firms; as the H-type firm distorts its price upward, so as to separate (from its own alter-ego), it shifts demand to the L-type firm; if both firms are the same type, consumers cannot obtain a better deal at the other firm, so they split evenly between the firms.

Next, let us consider realized profits; using the results in Propositions 1 and 5, and the formulae in the Appendix, we find that confidentiality leads to higher realized profits for all combinations of types except for one.

Proposition 8. For 
$$\lambda \in (0, 1)$$
,  $\Pi_{ss}^{C} > \Pi_{ss}^{O}$ ,  $s = L$  or H;  $\Pi_{LH}^{C} > \Pi_{LH}^{O}$ .

The reason that Proposition 8 does not extend to the profits for an H-type firm facing an L-type rival is suggested by comparing Proposition 2(iii) with Proposition 5(ii): the profit for such a firm is ranked at the top of all alternative combinations of types if the regime is open and at the bottom if the regime is confidential.

The following proposition provides a comparison of realized social welfare for the symmetric cases; since social cost is lower under confidentiality than under openness ( $L^C < L^O$ ), social welfare is higher in the symmetric cases. Analogous to earlier notation,  $SW_{st}^r \equiv SW^r(\theta_s, \theta_t)$ .

$$\underline{Proposition~9}.~SW^{C}_{s\,s} \geq SW^{O}_{s\,s}~\text{for}~s = H~\text{or}~L,~\text{with equality only at}~\nu^{C} = \nu^{O}.$$

#### **Restricted Comparisons**

Realized-price comparisons between the two regimes (that is, comparisons of realized prices under C and O) and comparisons of *ex ante* expected profits and social welfare between the two regimes can be derived under specific restrictions on the parameter space, as suggested above. We first provide the relevant ordering conditions for the realized prices without parameter restrictions

and then summarize our results in a proposition.

## Ordering the Realized Prices

Proposition 2(i) indicates that the full information realized prices are ordered as:  $P_{HL}^O > P_{HH}^O$ >  $P_{LL}^O > P_{LH}^O$ . An obvious question is when does incomplete information result in a firm choosing a higher (type-specific) price than it would under full information. Thus, we provide conditions such that  $P_L^C > P_{LL}^O$  (and thus  $P_L^C > P_{LH}^O$  as well) and such that  $P_H^C > P_{HL}^O$  (and thus  $P_H^C > P_{HH}^O$  as well):

$$P_{L}^{C} > P_{LL}^{O}$$
 if and only if  $\Delta L_{P}^{C} \lambda(\eta - 1)/2 > (1 - \theta_{L})(L_{D}^{O} - L_{D}^{C});$  (4)

$$P_{\rm H}^{\rm C} > P_{\rm HL}^{\rm O} \ \ {\rm if \ and \ only \ if } \ \Delta[L_p^{\rm C}(\lambda+1)(\eta-1)/2 + L^{\rm C} - k - (L^{\rm O} - k)/3] > (1-\theta_{\rm H})(L_p^{\rm O} - L_p^{\rm C}). \eqno(5)$$

## Restricted Comparisons Results

The following propositions provide restrictions on the parameter space that yield sufficient conditions for orderings of prices or profits of interest.

# Proposition 10. For fixed $\lambda \in (0,1)$ :

- i) there exists  $\varepsilon$  sufficiently large such that  $P_L^C > P_{LL}^O$  and  $P_H^C > P_{HL}^O;$
- ii) there exists  $\nu^{\rm C}$  sufficiently close to  $\nu^{\rm O}$  such that  $P_{\rm L}^{\rm C}>P_{\rm LL}^{\rm O}$  and  $P_{\rm H}^{\rm C}>P_{\rm HL}^{\rm O}$

Proposition 10 says that confidentiality results in higher prices than would occur under openness when either the extent of horizontal differentiation is great ( $\epsilon$  large) or the case viability under confidentiality is close to that under openness. Both conditions are readily derivable from the inequalities provided in (4) and (5) above. Note that the strict inequality in (4) will fail to hold should  $\lambda = 0$ . This means that conditions can readily exist such that, for example,  $P_L^C < P_{LL}^O$ . Finally, due to Proposition 4, the relevant realized price distortions (that is,  $P_L^C - P_{LL}^O$  and  $P_H^C - P_{HL}^O$ ) are increasing in  $\lambda$ .

## Proposition 11:

- i) For fixed  $\epsilon$  and fixed  $\nu^{C} \leq \nu^{O}$ , there exists  $\lambda$  sufficiently large such that  $E_{\theta}[\Pi^{C}] > E_{\theta}[\Pi^{O}];$
- ii) for fixed  $\lambda \in (0,1)$  and fixed  $\nu^C \leq \nu^O$ , there exists  $\epsilon$  sufficiently large such that  $E_{\theta}[\Pi^C] > E_{\theta}[\Pi^O].$

Proposition 11 considers the *ex ante* profits for a duopolist under the C- versus O-regimes. When  $\lambda$  is sufficiently large then C is strictly preferred to O. In particular (see the Appendix):

$$lim_{\lambda\text{--}1} \left\{ E_{\theta}[\Pi^C] - E_{\theta}[\Pi^O] \right\} = N(\Delta(L^C - k) + (4\varepsilon\Delta L_P^C)^{.5})/2.$$

Thus, when the population is (sufficiently) preponderantly H-types, the difference in C- and O-regime ex ante expected profits is positive and increasing in the extent of horizontal differentiation ( $\epsilon$ ) and in the extent of vertical differentiation ( $\Delta$ ): greater differentiation means greater profits under confidentiality than under openness. Tying this together with earlier results (in particular, Propositions 10 and 8), this preference by firms for C over O arises because confidentiality acts to attenuate competition between the two firms: realized prices are higher than under openness, realized profits are higher for three of the four possible configurations of safety levels, and ex ante expected profits are higher. Alternatively put, one might expect to see confidentiality play a more significant role in industries producing products with important safety considerations and where there may be other causes of product differentiation (e.g., brand adherence). Moreover, if horizontal differentiation is great enough, then confidentiality means higher profits for the firm in comparison with those obtained under openness.

Recall that in monopoly price-quality signaling models (such as, e.g., Bagwell and Riordan, 1991, and Daughety and Reinganum, 1995), the distortion associated with using price to signal

quality <u>reduces</u> profits so that, all else equal, a monopolist would prefer that its quality be observable to consumers. When confidentiality also reduces case viability, this preference for openness is moderated, but a monopolist would prefer an open regime to a confidential one if  $v^{C}$  were sufficiently close to  $v^{O}$  (see, e.g., Daughety and Reinganum, 2003). However, in the current model the upward price distortions associated with using price to signal quality can <u>improve</u> equilibrium profits for the firms, since they relax the intensity of price competition.

Finally, consider the basic tradeoff between the social benefits of confidentiality and its social costs. As indicated in Proposition 9, realized social welfare is higher in regime C when both firms have the same realized type, simply because the social costs of an accident are lower in regime C than in regime O, and all output is produced at the same social cost. However, when the realized firm types are different, there is a reallocation of output toward the low-safety firm (in the C-regime), which tends to reduce realized social welfare. Although no general ranking of realized social welfare across regimes is possible (when realized firm types are different), it is easily shown that realized social welfare is higher in regime O when  $v^{C}$  is sufficiently close to  $v^{O}$ . The Appendix provides the formula for  $E_{\theta}[SW^{C}] - E_{\theta}[SW^{O}]$ , the difference in *ex ante* expected social welfare between confidential and open regimes, which leads to the following result.

## Proposition 12.

- i) For fixed  $\epsilon$  and fixed  $v^C < v^O$ , and  $\lambda$  either sufficiently large or sufficiently small,  $E_{\theta}[SW^C] > E_{\theta}[SW^O];$
- ii) For fixed  $\epsilon$  and fixed  $\lambda \in (0,1)$ , there exists  $\nu^C$  sufficiently close to  $\nu^O$  such that  $E_\theta[SW^C] < E_\theta[SW^O].$

Comparing element (ii) of Proposition 12 and Proposition 11, we see that there is a region of the

parameter space, where  $v^C$  is sufficiently close to  $v^O$ , and either  $\lambda$  is high (but not 1) or  $\epsilon$  is sufficiently high, wherein firms prefer confidentiality and society prefers openness. Of course, society may prefer confidentiality as well if  $v^C$  sufficiently below  $v^O$  means that social costs are reduced sufficiently by confidentiality (due to reducing the viability of cases) to compensate for the effects of confidentiality on prices and the concomitant reduction in average product safety.

#### The Consumer Satisfaction Model

As discussed in the Introduction, this version of the model assumes that vertical differentiation is in terms of high- and low-quality, measured by (unverifiable) consumer satisfaction with the product. Price is used to signal quality, but now all losses are borne by the consumer ( $L_D^r = 0$ , r = C, O;  $L_P^r = \delta$ , r = C, O), where C now simply refers to incomplete information about quality and O refers to there being complete information about quality. Essentially, we have eliminated Stage 3 of the previous game by setting  $v^C = v^O = 0$ .

The results are summarized in the following corollary.

<u>Corollary 1</u>. When quality represents consumer satisfaction, incomplete information:

- i) distorts all prices upward;
- ii) reduces ex ante average product quality;
- iii) enhances realized profits for all possible firm configurations except for a highquality firm facing a low-quality rival;
- iv) enhances *ex ante* expected profits when either a)  $\lambda$  is sufficiently large or b)  $\epsilon$  is sufficiently large;
- v) reduces *ex ante* expected social welfare.

These results again reflect the mutual reinforcement of strategic complementarity between the firms

and inter-type (i.e., intra-firm) competition resulting in distortionary pricing to enable signaling. Here, *ex ante* expected social welfare is unambiguously reduced by this distortionary effect, while *ex ante* expected profits are enhanced when either quality is very likely to be high or when the extent of horizontal differentiation is great.

#### 5. Further Observations and Conclusions

We briefly consider the effect of minimum quality regulation on the confidentiality model and two possible extensions (two firms with a continuum of types and n firms with two possible types each).

## Minimum Quality Regulation

We now return to the interpretation of quality as the product's safety level. Since, as shown earlier, average product quality is lower under confidentiality, one might naturally wonder how minimum quality regulation might affect that equilibrium. While a full investigation is beyond the scope of the current paper, a simple examination of the comparative static wherein we marginally increase  $\theta_L$  is suggestive. The following can be shown:

$$i) \ \partial P_{\rm H}^{\rm C}/\partial \theta_{\rm L} < 0; \ \partial [P_{\rm H}^{\rm C} - P_{\rm L}^{\rm C}]/\partial \theta_{\rm L} < 0;$$

ii) 
$$\partial Q_{LH}^{C}/\partial \theta_{L} < 0; \partial Q_{HL}^{C}/\partial \theta_{L} > 0;$$

$$iii) \ \partial E_{\theta}[SW^{\rm C}]/\partial \theta_{\rm L} > 0.$$

Thus, in sum, a small increase in  $\theta_L$  reduces both the H-type price and the gap between the H- and L-prices, brings asymmetric-safety-level industry outputs closer together, and increases welfare. This is because the increase in  $\theta_L$  (holding all else constant) reduces the extent of vertical differentiation, and thereby reduces the extent to which prices are distorted (at least for the H-type). This is especially evident since the difference between the *interim* prices decreases as well.

Moreover, note that (in the C-regime) increasing  $\theta_L$  causes the realized quantities to shift so as to reduce the extent to which average product quality falls below that obtained in the O-regime.

## Extension of the Model to Allow for a Continuum of Types

One potential extension is to allow the type space for each firm to be the interval  $[\theta_1, \theta_2]$ rather than the pair  $\{\theta_{\rm I}, \theta_{\rm H}\}$ ; that is, to allow for a continuum of types rather than simply two types. A variant of the monopoly version of such a problem was examined in Daughety and Reinganum (1995), yielding a characterization of the (implicitly-specified) price strategy. In the duopoly version, the first order condition for a firm is a differential equation that contains the expected price for the rival firm, so that (as in the two-type model) a firm's best response is a function of the expected price of its rival. Thus, in theory, one could now solve the differential equation (akin to solving the conditions (i) - (iii) in the definition of the symmetric separating PBE above, except now for a continuum of such inequalities) and then again take the expectation of the resulting price function (which is itself conditional on that expectation; see the PBE definition, element (iv)), find the solution, and then characterize the resulting equilibrium. For those readers who have solved continuum-type signaling games, the foregoing phrase "in theory" will be understood to be an understatement about the complexity of actually doing this. 17 We do expect that if the price strategy could be found, it (and the *interim* price differences, quantities and expected profits) would share properties with that derived in the two-type model (see Proposition 4); that is, under reasonable assumptions, those functions would be increasing in the relative preponderance of "higher" types of safety level (holding the support  $[\theta_I, \theta_H]$  fixed).

<sup>&</sup>lt;sup>17</sup> The differential equation is an Abel equation of the second kind (see, e.g., Zwillinger, 1989, p. 120). We have not found a closed-form solution, making the next step (finding the expectation of the price strategy and solving for the symmetric equilibrium) problematic.

#### Extension of the Model to Allow for n Firms

Alternatively, consider the extension of the earlier analysis to allow for n firms (all independently) being one of two types  $\{\theta_L, \theta_H\}$  with  $\lambda = Pr\{\theta_i = \theta_H\}$ , i = 1, ..., n. Assume that each consumer, facing a vector of firm prices  $(p_1, ..., p_n)$  and associated believed safety levels  $(b_1(\theta_1), ..., b_n(\theta_n))$ , obtains a net surplus from the consumption of product i of  $V + u_i - (p_i + (1 - b_i(\theta_i))L_P^{C.19})$ . Thus, after specifying a distribution over the private information for a consumer, this problem resembles the quantal-response model in the discrete-choice literature (see, e.g., Judge, et. al., 1980, Chapter 14). Again, this extension is easier to recommend than to actually perform, but (in theory) demand functions would have similar properties to those discussed in the two-firm example (especially symmetry). Note that the only changes to the symmetric separating PBE definition would occur in the conditioning term  $E_{\theta}(p_j)$  (which appears in elements (i), (ii), and (iv) of the definition), which would involve the expectation of the price strategies presented by the n-1 rivals. Conclusions

We have provided a model in which two firms, and a continuum of consumers, have private information about their own payoffs; a unique (refined) separating equilibrium price function is characterized. Although it is typical in monopoly signaling models that only the support of the distribution matters in a separating equilibrium, in this case the prior distribution enters through a firm's expectation about its rival. It is shown that the equilibrium prices, the difference between these type-specific prices, the associated outputs, and profits are all increasing functions of the

If r = O then  $b_i(\theta_i) \equiv \theta_i$ , while if r = C, then we would look for beliefs such that the  $\theta_i$  are revealed in equilibrium by the *interim* prices.

 $<sup>^{\</sup>rm 19}\,$  In the earlier analysis of two firms,  $\gamma$  was the difference in the firm-specific  $u_i$  terms.

probability of high safety ( $\lambda$ ). Since a high-safety firm charges a high price, if there is a higher chance that the rival has high safety, then there is a higher chance that it will charge a high price; since prices are strategic complements, it is a best response for the firm to raise its price as well.

We have indexed the continuation value of the game, following a consumer purchase, by a parameter v, which reflects case viability in the product safety application of the model and affects the overall level of losses, as well as their allocation between the firm and the harmed consumer. We argued that confidentiality may reduce case viability, so that  $v^C \le v^O$  (for the consumer satisfaction version of the model,  $v^C = v^O = 0$ ). Since each viable case is associated with costs of using the legal system, the total losses associated with an accident are lower under confidentiality.

When  $v^C$  is sufficiently close to  $v^O$  (and, therefore, in the consumer satisfaction version as well), then unobservable quality causes all prices to be distorted upward, and lowers average quality and *ex ante* expected social welfare, but increases *ex ante* expected firm profits (when either the probability of high quality or the extent of horizontal product differentiation is sufficiently high). This latter result is in contrast with monopoly signaling models, wherein the distortion associated with signaling reduces *ex ante* expected profits. Finally, when  $v^C < v^O$ , then there are regions of the parameter space wherein *ex ante* expected social welfare is higher under confidentiality. In particular, this occurs when  $\lambda$  is either very high or very low, because in this case welfare-reducing output distortions associated with signaling asymmetric safety levels are very unlikely to occur, and thus the primary effect of confidentiality is to reduce the anticipated costs associated with use of the legal system. As indicated above, we expect that these results are likely to be robust to generalizations such as increasing the number of types and/or firms, but these remain the subject of on-going and future research.

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#### **Appendix**

This Appendix provides equilibrium expressions too complex for inclusion in the text, the derivation of the symmetric separating equilibrium price function and the proof of Propositions 3. The proofs of Propositions 4, 5 and 11 and some discussion of the settlement bargaining subgame can be found in a Supplementary Appendix. The proofs of Propositions 1, 2, 6, 7, 8, 9, 10, and 12 follow from straightforward algebraic manipulations and are therefore omitted.

## **Interim Equilibrium Payoffs in a Confidential Regime**

Recall that  $\eta = \lambda + ((1 - \lambda)^2 + 4\epsilon/\Delta L_p^C)^{\frac{1}{2}}$  and that  $\eta > 1$  for all  $\lambda \in (0, 1)$ . For the confidential regime, the equilibrium payoffs at the *interim* stage are given by:

$$\begin{split} \pi_i(P_L^C,\,\theta_L^{}\,,\,\theta_L^{}\,,\,\theta_L^{}\,|\,E_\theta(P^C^{})) &= (P_L^C - (1-\theta_L^{})L_D^C - k\theta_L^{})Q_L^C = (N/2\varepsilon)\{\varepsilon + \Delta L_P^C\lambda(\eta-1)/2\}^2. \\ \\ \pi_i(P_H^C,\,\theta_H^{}\,,\,\theta_H^{}\,,\,\theta_H^{}\,|\,E_\theta(P^C^{})) &= (P_H^C - (1-\theta_H^{})L_D^C - k\theta_H^{})Q_H^C \\ \\ &= \{\varepsilon + \Delta[L_P^C(1+\lambda)(\eta-1)/2 + L^C - k]\}(N/2\varepsilon)\{\varepsilon - \Delta L_P^C(1-\lambda)(\eta-1)/2\}. \end{split}$$

## **Derivation of the Symmetric Separating Equilibrium Price Function**

Recall the function describing firm i's profit as a function of its price, p, its actual type,  $\theta$ , and the type a consumer believes it to be,  $\tilde{\theta}$ :

$$\pi_i(p,\,\theta,\,\widetilde{\theta}\mid E_{\theta}(p_i)) \equiv (p - (1 - \theta)L_{\scriptscriptstyle D}^{\scriptscriptstyle C} - k\theta)(N/2\varepsilon)(\varepsilon + E_{\theta}(p_i) - p_{\scriptscriptstyle A} + (\widetilde{\theta} - \mu)L_{\scriptscriptstyle P}^{\scriptscriptstyle C}),\, i,j = A,\,B,\,i \neq j.$$

Our method of deriving the separating equilibrium prices is to first derive a best response function for firm i that reflects the need to signal its type. This will consist of a pair  $(\rho_L^C(E_\theta(p_j)), \rho_H^C(E_\theta(p_j)))$ . We will then impose the equilibrium condition that  $\lambda \rho_H^C(E_\theta(p_j)) + (1 - \lambda) \rho_L^C(E_\theta(p_j)) = E_\theta(p_j)$  and solve for a fixed point. Finally, the resulting solution (denoted  $E_\theta[P^C]$  in the text) is substituted into  $(\rho_L^C(E_\theta(p_j)), \rho_H^C(E_\theta(p_j)))$  to obtain the equilibrium prices (which are denoted  $P_L^C$  and  $P_H^C$  in the text).

No firm is willing to distort its price away from its best response (were its type known) in order to be perceived as type L (since this is the worst type to be perceived to be). Thus, if a firm

of type L is perceived as such, its best response is  $\rho_{LL}$ , which yields profits of  $(d_L - c_L)^2/4$ . If a firm of type H is perceived as being of type L, its best response is  $\rho_{HL}$ , which yields profits of  $(d_L - c_H)^2/4$ .

However, either firm would be willing to distort its price away from its best response (were its type known) in order to be perceived as type H. Thus, a candidate for a revealing equilibrium must involve a best response for type H that satisfies two conditions. First, it must deter mimicry by the type L firm (who thus reverts to  $\rho_{LL}$ ); and second, it must be worthwhile for the type H firm to use this price rather than to allow itself to be perceived as a type L firm (and thus revert to  $\rho_{HL}$ ). Formally, a separating best response for the type H firm is a member of the following set:

$$\{p \mid (p - c_L)(d_H - p) \le (d_L - c_L)^2/4 \text{ and } (p - c_H)(d_H - p) \ge (d_L - c_H)^2/4\}.$$

The first inequality says that the type L firm prefers to price at  $\rho_{LL}$  (and be perceived as type L) than to price at p (and be perceived as type H). The second inequality says that the type H firm prefers to price at p (and be perceived as type H) than to price at  $\rho_{HL}$  (and be perceived as type L). Solving these two inequalities implies that the H-type firm's best response belongs to the interval:

$$[.5\{d_{\rm H}+c_{\rm L}+((d_{\rm H}-c_{\rm L})^2-(d_{\rm L}-c_{\rm L})^2)^{1/2}\}, .5\{d_{\rm H}+c_{\rm H}+((d_{\rm H}-c_{\rm H})^2-(d_{\rm L}-c_{\rm H})^2)^{1/2}\}].$$

This entire interval involves prices in excess of  $\rho_{HH} = (d_H + c_H)/2$ ; thus, the type H firm distorts its price upwards from the best response function it would follow if it were known to be of type H.

Refinement. We have identified an interval of candidates for the type H firm's best response. We now apply a version of refinement based on equilibrium domination (see Mas-Colell, Whinston and Green, 1995, pp. 470-471, for a discussion of equilibrium domination and the Intuitive Criterion of Cho and Kreps, 1987). It is appropriate to apply this refinement at this stage in the game because, conditional on any common conjecture (common to firm i and consumers) about firm j's strategy (including firm j's equilibrium strategy), what remains is simply a signaling game between firm i's two types and consumers. The equilibrium domination refinement (Intuitive Criterion) says that consumers should infer type H from firm i's price p so long as type H would be willing to charge p, yet mimicry by type L would be deterred, even under this most-favorable inference. Thus, the firm of type H distorts its best response to the minimum extent necessary to deter mimicry by its alter-ego (type L). Formally, this means that if firm i and consumers entertain the same price function for firm j, then firm i can convince consumers that it is of type H by playing the separating best response  $\rho_L^C(E_\theta(p_j)) = .5\{d_H + c_L + ((d_H - c_L)^2 - (d_L - c_L)^2)^{\frac{1}{2}}\}$ . As argued above, type L's best response is  $\rho_L^C(E_\theta(p_j)) = .5\{d_H + c_L + ((d_H - c_L)^2 - (d_L - c_L)^2)^{\frac{1}{2}}\}$ . As argued above, type L's best response is  $\rho_L^C(E_\theta(p_j)) = .05\{d_H + c_L + ((d_H - c_L)^2 - (d_L - c_L)^2)^{\frac{1}{2}}\}$ . As argued above, type L's best response is  $\rho_L^C(E_\theta(p_j)) = .05\{d_H + c_L + ((d_H - c_L)^2 - (d_L - c_L)^2)^{\frac{1}{2}}\}$ . As argued above, type L's best response is  $\rho_L^C(E_\theta(p_j)) = .05\{d_H + c_L + ((d_H - c_L)^2 - (d_L - c_L)^2)^{\frac{1}{2}}\}$ . As argued above, type L's best response is  $\rho_L^C(E_\theta(p_j)) = .05\{d_H + c_L + ((d_H - c_L)^2 - (d_L - c_L)^2)^{\frac{1}{2}}\}$ .

Each type of firm i plays a best response to firm j's separating strategy (which is summarized, for firm i's purposes, by its expected value). Then in a symmetric equilibrium, the equilibrium expected price, which was denoted  $E_{\theta}[P^{C}]$  in the text, is a solution to the equation:

$$X = \lambda \rho_{H}^{C}(X) + (1 - \lambda)\rho_{I}^{C}(X). \tag{A1}$$

Let  $Y = X - c_L$  and let  $\alpha = \epsilon + L_P^C[.5(\theta_H + \theta_L) - \mu]$ . Then equation (A1) becomes

$$Y = \epsilon + \lambda [2\Delta L_p^C(Y + \alpha)]^{\frac{1}{2}}. \tag{A2}$$

Let  $Y \ge 0$  be the domain (Y < 0) implies that  $E_\theta[P^C] < c_L$ , which could not be part of an equilibrium since it implies that the firm has a negative price-cost margin in at least one state of the world). Moreover, to ensure that the expression under the square root sign is positive, we assume that  $\alpha > 0$ ; a sufficient condition for  $\alpha > 0$  for all  $\lambda \in (0, 1)$  is:  $\epsilon > \Delta L_P^C/2$ . This sufficient condition is sometimes stronger than necessary, but it is parsimonious. Next, let  $W = [2\Delta L_P^C(Y + \alpha)]^{1/2}$ ; thus, W must be a positive number. Then (A2) becomes:

$$W^{2} - W\lambda 2\Delta L_{P}^{C} - (\alpha + \epsilon)2\Delta L_{P}^{C} = 0. \tag{A3}$$

This equation has a unique positive root given by  $W^* = \Delta L_P^C \eta$ , where  $\eta$  is as defined at the beginning of this Appendix. Thus, reversing the sequence of substitutions, we obtain:

$$E_{\theta}[P^{C}] = (1 - \theta_{L})L_{D}^{C} + k\theta_{L} + \epsilon + \lambda \Delta L_{P}^{C} \eta.$$

Moreover, it can be shown that the assumption  $\epsilon > \Delta L_P^C/2$  ensures that  $d_L - c_H > 0$  for all  $\lambda \in (0, 1)$ .

Finally, we substitute  $E_{\theta}[P^C]$  into  $(\rho_I^C(\bullet), \rho_H^C(\bullet))$  to obtain:

$$P_L^C = (1 - \theta_L)L_D^C + k\theta_L + \epsilon + \Delta L_P^C \lambda(\eta - 1)/2$$

$$P_{\rm H}^{\rm C} = (1-\theta_{\rm H})L_{\rm D}^{\rm C} + k\theta_{\rm H} + \varepsilon + \Delta[L_{\rm P}^{\rm C}(1+\lambda)(\eta-1)/2 + L^{\rm C} - k]. \label{eq:PHC}$$

**Proof of Proposition 3.** We have restricted attention to symmetric separating equilibria, and we have identified a unique (refined) candidate. To verify that the strategies and beliefs do provide a separating equilibrium, suppose that firm j plays the strategy  $(P_L^C, P_H^C)$  given above, with expected value  $E_\theta[P^C]$ , and that consumers maintain the beliefs:  $b^C(p) = \theta_L$  when  $p < P_H^C$ , and  $b^C(p) = \theta_H$  when  $p \ge P_H^C$ . Then, by construction, the type L firm i would be unwilling to charge a price at or above  $P_H^C$  (which is equal to  $\rho_H^C(E_\theta[P^C])$ ) in order to be taken for type H. Rather, it will prefer to be taken for type L and to charge the price  $P_L^C$  (which is equal to  $\rho_L^C(E_\theta[P^C])$ ). On the other hand, the type H firm i would be willing to charge a price at or somewhat above  $P_H^C$  (which is equal to  $\rho_H^C(E_\theta[P^C])$ ) in order to be taken for type H, but among these it prefers the lowest; that is,  $P_H^C$ . The consumers' beliefs are correct in equilibrium, and  $E_\theta[P^C] = \lambda P_H^C + (1 - \lambda) P_L^C$ . QED

# Realized Equilibrium Profits in a Confidential Regime

For the confidential regime, the realized equilibrium profits are given by:  $\Pi_{st}^C = (P_s^C - (1 - \theta_s)L_D^C - k\theta_s)Q_{st}^C$ , s, t = L, H.

$$\Pi_{\rm HL}^{\rm C} = \{\varepsilon + \Delta[L_{\rm P}^{\rm C}(1+\lambda)(\eta-1)/2 + L^{\rm C} - k]\}(N/2\varepsilon)\{\varepsilon - \Delta L_{\rm P}^{\rm C}(\eta-1)/2\}.$$

$$\Pi_{\rm LL}^{\rm C} = \{\varepsilon + \Delta L_{\rm P}^{\rm C} \lambda (\eta - 1)/2\} (N/2). \label{eq:etaLL}$$

$$\Pi_{LH}^{C} = \{ \varepsilon + \Delta L_{P}^{C} \lambda(\eta - 1)/2 \} (N/2\varepsilon) \{ \varepsilon + \Delta L_{P}^{C}(\eta - 1)/2 \}.$$

$$\Pi_{\rm HH}^{\rm C} = \{ \varepsilon + \Delta [L_{\rm P}^{\rm C} (1+\lambda)(\eta-1)/2 + L^{\rm C} - k] \} (N/2).$$

The price-cost margins are clearly positive; the only problematical realized quantity is  $Q_{HL}^{C}$ , and a necessary and sufficient condition for this to be positive is:  $\epsilon > \lambda \Delta L_p^{C}$ .

# **Comparison of Ex Ante Expected Profits Across Regimes**

Recall that  $E_{\theta}[\Pi^C] = \lambda \pi_i(P_H^C, \theta_H, \theta_H, \theta_H | E_{\theta}(P^C)) + (1 - \lambda) \pi_i(P_L^C, \theta_L, \theta_L | E_{\theta}(P^C))$  or, alternatively,  $E_{\theta}[\Pi^C] = \lambda^2 \Pi_{HH}^C + (1 - \lambda)^2 \Pi_{LL}^C + \lambda (1 - \lambda) (\Pi_{HL}^C + \Pi_{LH}^C)$ . This expression is easily-constructed using the expressions for  $\Pi_{st}^C$ , s, t = L, H given above. Similarly,  $E_{\theta}[\Pi^O] = \lambda^2 \Pi_{HH}^O + (1 - \lambda)^2 \Pi_{LL}^O + \lambda (1 - \lambda) (\Pi_{HL}^O + \Pi_{LH}^O)$  is easily-constructed using the formulae in Proposition 1 in the text. The difference in *ex ante* expected profits (and the limit as  $\lambda \to 1$ ) are given by:

$$\begin{split} E_{\theta}[\Pi^{\mathrm{C}}] - E_{\theta}[\Pi^{\mathrm{O}}] &= \lambda^2 [\Pi_{\mathrm{HH}}^{\mathrm{C}} - \Pi_{\mathrm{HH}}^{\mathrm{O}}] + (1 - \lambda)^2 [\Pi_{\mathrm{LL}}^{\mathrm{C}} - \Pi_{\mathrm{LL}}^{\mathrm{O}}] + \lambda (1 - \lambda) [(\Pi_{\mathrm{HL}}^{\mathrm{C}} + \Pi_{\mathrm{LH}}^{\mathrm{C}}) - (\Pi_{\mathrm{HL}}^{\mathrm{O}} + \Pi_{\mathrm{LH}}^{\mathrm{O}})]. \\ \\ lim_{\lambda-1} \left\{ E_{\theta}[\Pi^{\mathrm{C}}] - E_{\theta}[\Pi^{\mathrm{O}}] \right\} &= lim_{\lambda-1} \left\{ \varepsilon + \Delta [L_{P}^{\mathrm{C}}(1 + \lambda)(\eta - 1)/2 + L^{\mathrm{C}} - k] \right\} (N/2) - N\varepsilon/2 \\ \\ &= N(\Delta(L^{\mathrm{C}} - k) + (4\varepsilon\Delta L_{P}^{\mathrm{C}})^{.5})/2. \end{split}$$

## Comparison of Ex Ante Expected Social Welfare Across Regimes

Let  $y = (L^{O} - k)\Delta/3$  and, as above, let  $x = \Delta L_{P}^{C}(\eta - 1)/2$ . Then:

$$SW_{\rm HH}^{\rm O} = N[V + \varepsilon/4 - SC^{\rm O}(\theta_{\rm H})] \leq N[V + \varepsilon/4 - SC^{\rm C}(\theta_{\rm H})] = SW_{\rm HH}^{\rm C},$$

$$SW_{\mathrm{LL}}^{\mathrm{O}} = N[V + \varepsilon/4 - SC^{\mathrm{O}}(\theta_{\mathrm{L}})] \leq N[V + \varepsilon/4 - SC^{\mathrm{C}}(\theta_{\mathrm{L}})] = SW_{\mathrm{LL}}^{\mathrm{C}},$$

with equality only if  $v^C = v^O$ . These inequalities follow directly from the fact that the social costs of an accident are lower in regime C than in regime O, since the O regime relies more heavily on the legal system, which is costly.

$$SW_{\rm HL}^{\rm O} = SW_{\rm LH}^{\rm O} = N[V - SC^{\rm O}(\theta_{\rm H})(\varepsilon + y)/2\varepsilon - SC^{\rm O}(\theta_{\rm L})(\varepsilon - y)/2\varepsilon + (\varepsilon^2 - y^2)/4\varepsilon].$$

$$SW_{\rm HL}^{\rm C} = SW_{\rm LH}^{\rm C} = N[V - SC^{\rm C}(\theta_{\rm H})(\varepsilon - x)/2\varepsilon - SC^{\rm C}(\theta_{\rm L})(\varepsilon + x)/2\varepsilon + (\varepsilon^2 - x^2)/4\varepsilon].$$

Although no general ranking of these expressions is possible, it is easily shown that  $SW_{HL}^C < SW_{HL}^O$  as  $v^C \rightarrow v^O$ . The difference in the *ex ante* expected social welfare under regime C versus O is:

$$E_{\theta}[SW^{C}] - E_{\theta}[SW^{O}] = \lambda^{2}[SW^{C}_{HH} - SW^{O}_{HH}] + (1 - \lambda)^{2}[SW^{C}_{LL} - SW^{O}_{LL}] + 2\lambda(1 - \lambda)[SW^{C}_{HL} - SW^{O}_{HL}].$$

The assertions in Proposition 12 are easily-verified, given the expressions above.